



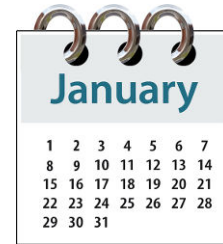
Speaking Up Group

"By people with learning disabilities for people with learning disabilities"



Minutes

16th January 2011



What happened?

- Discussed issues previously raised
- Issue with space in shops – wheelchairs getting through: **This issue went to the Access group and the shops aren't breaking any rules**
 - **Group still think this is an issue and think it isn't just about following rules but making it a nicer shopping experience.**
- Sainsbury Issue (staff being rude): **Group agreed it is too late to send a letter about this.**
 - **Someone fed back that a bus driver had been rude to them. She felt scared to go on the Bus. She wrote a letter to the bus company and the driver apologised, she said he had been having a 'bad day'. She is happy getting the bus now.**
- Lights in High Broom tunnel: **People have in the tunnel recently and the lights are working**
- Drop Kerb issue: **Possible follow up letter**

- Issues with school kids being rude: Someone talked about self awareness training that Lynn had organised and said it was useful –
 - suggestion that people get offered self awareness training/ confidence building/
 - Pepembury go in to schools taking part in joint projects could be good for people outside of Pepembury to do similar projects
 - Possibly make a DVD for schools to show – work with WK College or use new equipment when it comes.

- Bus Issues - Ariva
 - Missing timetable at 3 cooks stop monsoon road
 - Suggestion that this may just be a drop off stop – Vicky and James to check, try the TW busses (possibly video)
 - Timetables are too small – Suggestion that we go to the Bus Company with a timetable that is larger and more simple – Joe Martin to help

New Concerns

- Someone attending Day Service on a Monday was told that it would be shut on a Monday and that they would have to go to an Thursday art session instead.
 - Possible misunderstanding as Vicky is often in Day Service and it is defiantly open on Mondays – Possibly just as suggestion that these people might enjoy the Thursday session more – Hannah to talk to Andy

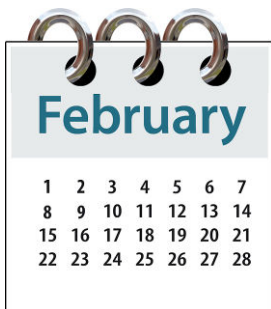
- A man comes up and asks questions and then laughs at the person when they are on their way to work – this is very annoying

- Support staff will follow the person and help them confront the individual
- Suggestion of Self Awareness course if it is held

- Traffic lights out side Tesco in Town centre take a long time to change:
 - Group felt unfortunately there isn't anything that can be done as it is a busy road

- Some people in the street are scary
 - Possible self awareness training

Next Meeting



Wednesday 16th February 2011

7pm – 8:30pm

St Philip's Church, Birken Road, Tunbridge Wells,
TN2 3TE